

inclusion

Towards more accessible and
inclusive mobility solutions for
European prioritised areas

AN OVERVIEW OF INCLUSION PILOT LABS

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#TransportForAll
#SUMP2019

INCLUSION open event | 18 June 2019 | De Oosterpoort, Groningen NL



6th European Conference on
Sustainable Urban Mobility Plans
17-18 June 2019, Groningen



This project has received funding from
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Introduction – the aim of the INCLUSION Pilot Labs



- Provide the **opportunity** to examine the **effectiveness, efficiency, impacts** and **future prospects** for something **new, improved** or **extended**
- **Validate** some relevant innovative **solutions/tools** to improve the **accessibility** of public transport services for vulnerable target users in prioritized areas
- Provide the **data** for the **assessment** of the real **impacts** of pilot actions and the reliable base for understanding the expected impacts in case of follow up and scale up of the whole solution



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Locations

● 6 different EU countries



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Target user groups

RHINE-SIEG REGION

BUDAPEST

FLANDERS REGION

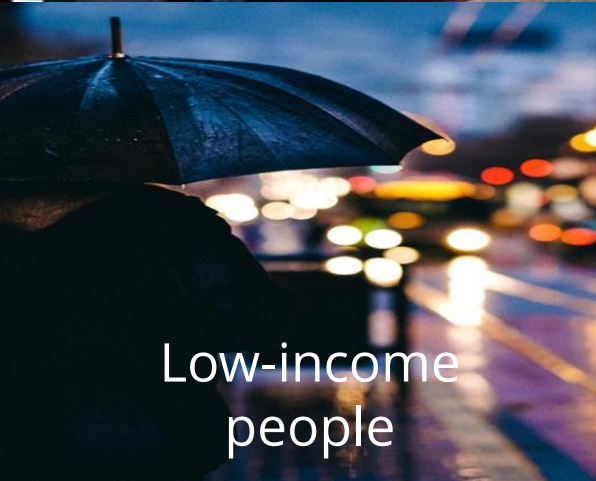
CAIRNGORM NATIONAL
PARK

BARCELONA
METROPOLITAN REGION

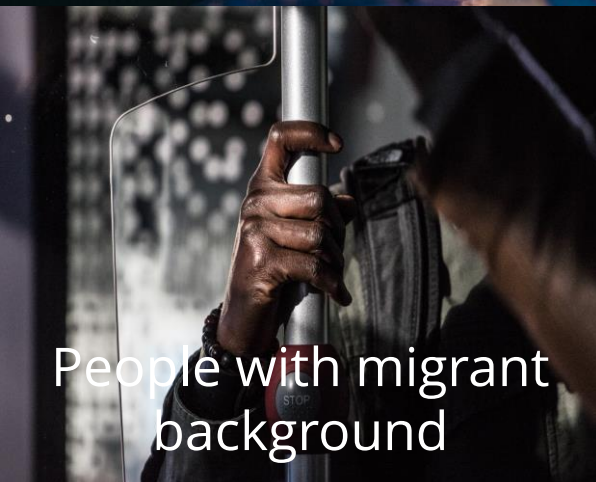
FLORENCE
METROPOLITAN AREA



Families with young children



Low-income people



People with migrant background



People with reduced mobility



Elderly



Teens, Students and young adults



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Methodology

Pre-feasibility

Identification of **prioritised areas** and **vulnerable** user groups

Design

Definition of the **measures** and **actions** to be piloted

Pilot running

Monitoring, data collection and **evaluation**

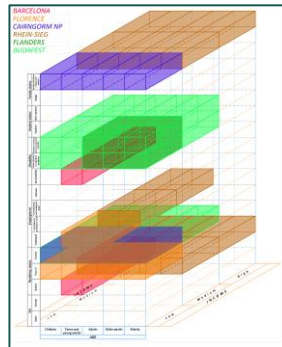
2018

2019

2020

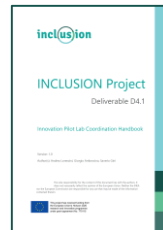
Winter
2017

**Pilot Labs descriptions :
I° and II° version**



Spring
2019

D4.1 Pilot Labs coordination handbook



**Definition of the Local
Pilot Action Plans**

D4.2...D4.7



Summer
2020

**Impact evaluation
completed**

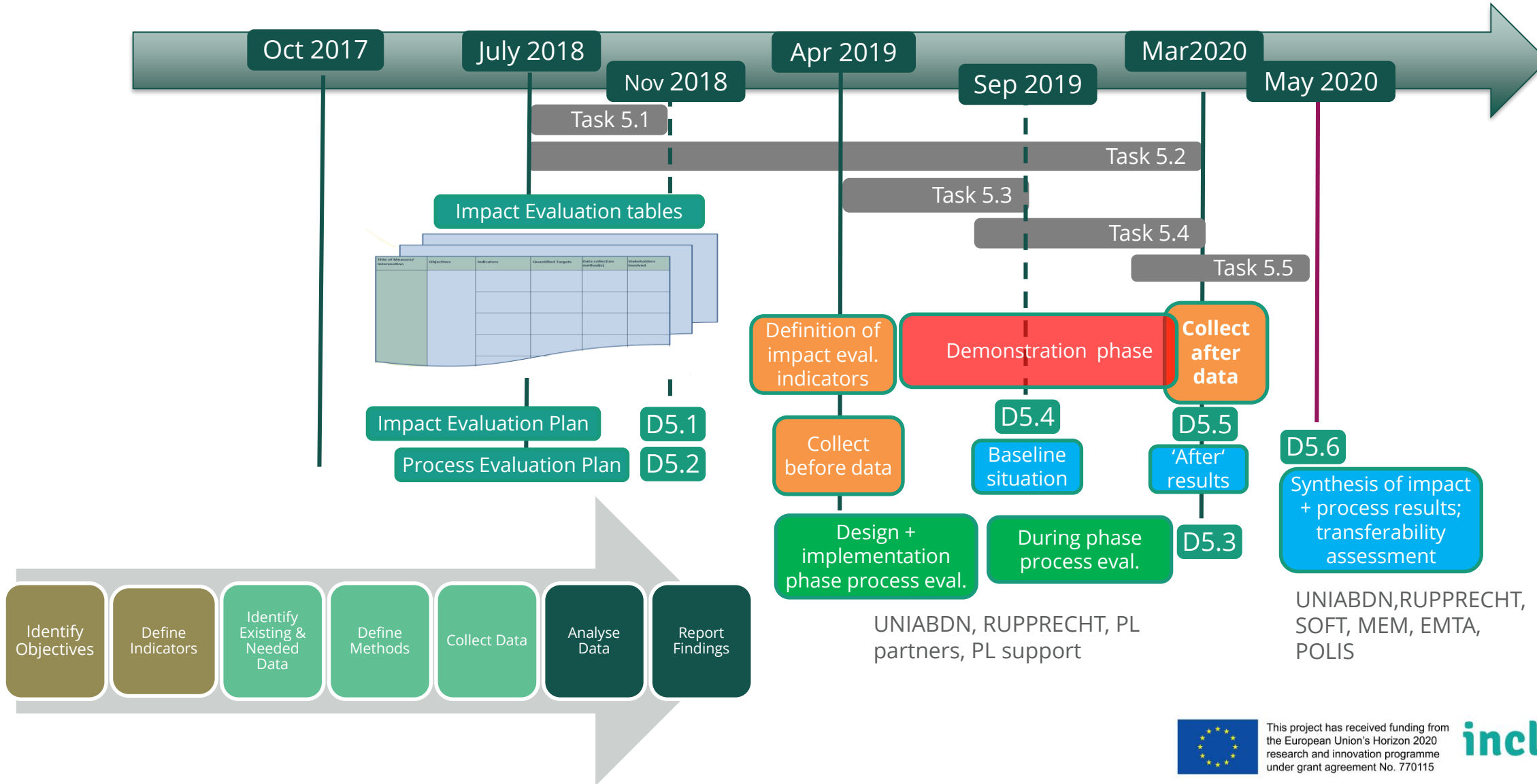
<http://www.h2020-inclusion.eu/>



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Impact assessment and process evaluation



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Pilot Labs overview (1)

Cairngorms National Park Speyside Gateway

Integrate **bike hiring** schemes, **lift sharing** schemes and/or **car clubs** with **public transport**, deliver an **improvement** of **multimodal travel information services**, with experimentation of some Mobility as a Service (**MaaS**) use case scenarios dealing with integration of payment between rail and bus services

E-BIKE / BIKE HIRING

CAR CLUBS &
MOBILITY AS A SERVICE
(MaaS)

IMPROVEMENT OF
MULTI-MODAL TRAVEL
INFORMATION



Peripheral and rural area of Florence Metropolitan City



Improve the **accessibility** of public transport services, and **enhance** the **inclusion** and **integration** of **vulnerable users** such as people with **migrant background** and **rural** population. Two Pilot Areas: north-west suburban municipality of **Campi Bisenzio** and **rural** area of **San Piero a Sieve**



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Pilot Labs overview (2)

Rhine-Sieg region

Hennef im Siegbogen

Newly built district in the municipality of Hennef

The aim of the pilot actions is to ensure that **children** and **young** people have **greater mobility independence** by being able to cover more of their daily trips themselves by **public transport** and/or **bicycle**, and that **adults** will be able to **replace** trips made by **car** with trips made by **public transport** or **bicycle**, in particular also pick-up and drop-off trips.



Flanders Region

Reduce **territorial** accessibility **barriers** for **job seeking migrants** (with low or no income) and less mobile **elderly** people who live in rural and urban areas

Olympus app

MaaS solution for job seekers, where several public transport options are provided in one app

→ provide better access to the labour market by the usage of public transport

Mobitwin app

Target: elderly and people with reduced mobility
→ Possibility of **booking trips in real-time**; chance for **volunteer** drivers to plan their own availability via the app



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Pilot Labs overview (3)

Barcelona Metropolitan Region

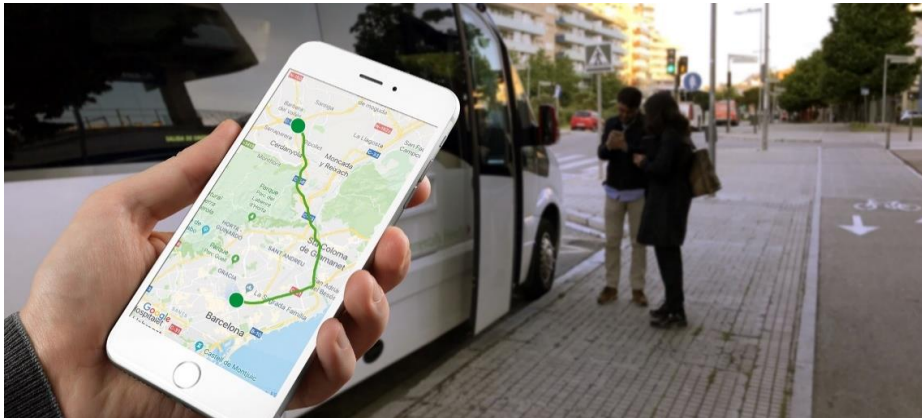
ICT tools

Info mining from
Social Network

Identify potential **users' demand** that want to attend to socio-cultural events

Identify potential **geographic areas** to propose the most suitable bus-stops locations

organise **on-demand bus** services and improve transport accessibility in different areas



Budapest Metropolitan City



5 different target groups: blind and visually impaired, disabled, travellers with luggage or baby buggy, tourists, foreigners staying in Budapest long-term

→ Development of a **curriculum** and implementation of a sensitisation **training** of public transport employees

→ **Online public campaign**, where the citizens can report their transportation related problems



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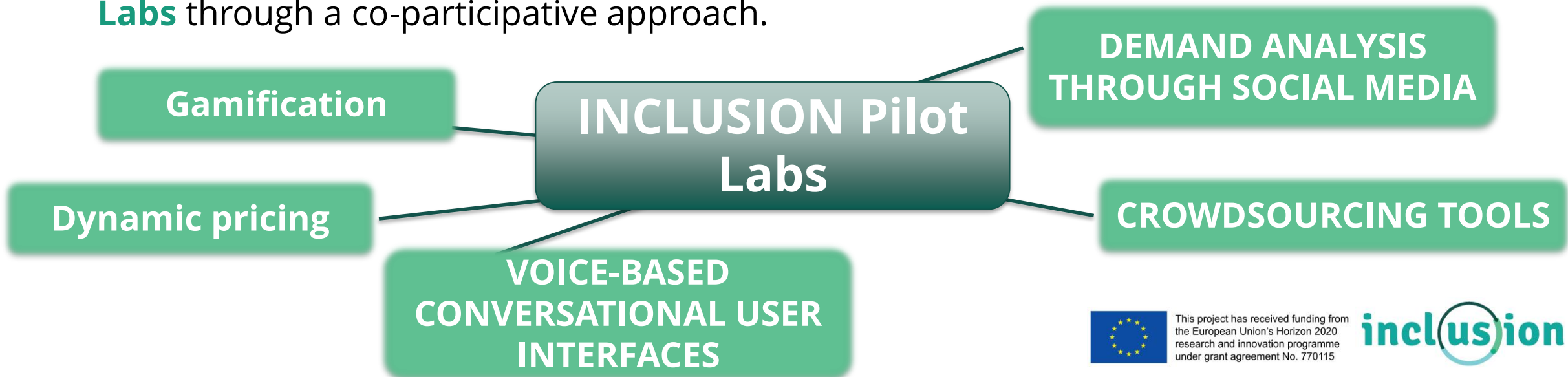
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Pushing forward innovations in the Pilot Labs

INCLUSION aims to explore **new ideas** and **concepts** for **innovative mobility solutions** in prioritized areas and analyse how **ICT-enabled social innovation** can help meet the needs and requirements of vulnerable users.

- Reviewing and analysing **existing experiences**
- Developing or adapting **new ideas**, and **concepts**
- **Assessing** and validating these new concepts and innovations in the **INCLUSION Pilot Labs** through a co-participative approach.

ICT – enabled social innovation



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Enjoy the poster session!

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